



*Chauffeurhire Holidays*

**Door to Door  
Coach Holidays  
2025**

**“A journey is best  
measured in friends  
rather than miles”**

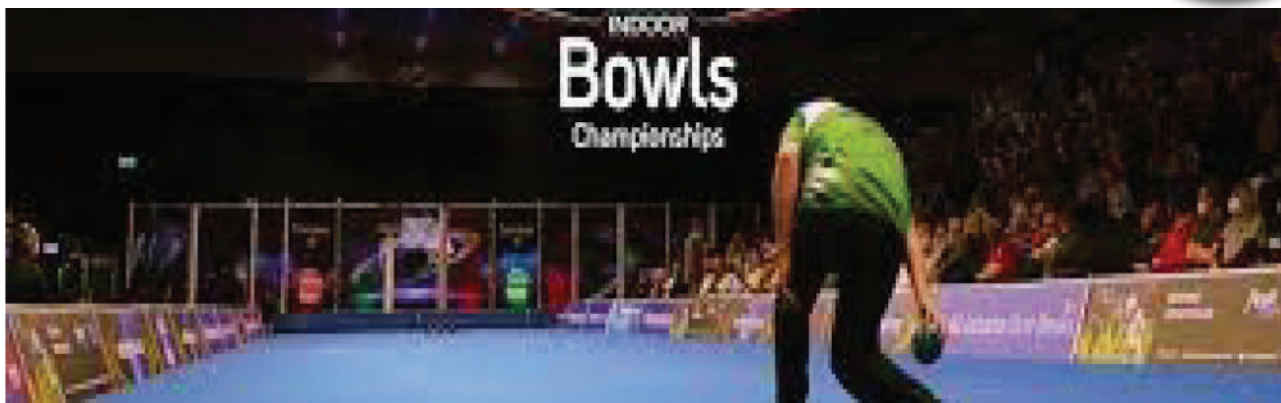
# Potters 2025 Indoor Bowls Championships

Friday 24th – Monday 27th January

Half Board 3 nights

**£525.00**

Single Room  
Supplement  
£90.00



## TOUR INCLUDES

- 3 Nights (Full Board)
- Door to door service
- Bowls Tickets inc Finals
- Entertainment
- Coach travel

## Potters Holiday Resort

- 3 Star
- Restaurant / bar
- Lounge
- Porterage

# Winter Warmer in Harrogate

Monday 10th – Friday 14th February

Half Board 4 nights

**£532.00**

Single Room  
Supplement  
£105.00



## TOUR INCLUDES

- 4 Nights (Half Board)
- Door to door service
- Afternoon tea at Betty's Tea Rooms
- Day trip to York
- Yorkshire Dales tour

## Crown Plaza Hotel

- 4 Star
- Lift
- Accessible rooms

# Bournemouth

Monday 17th - Friday 21st February

Half Board 4 nights

**£530.00**

Single Room  
Supplement  
**£00.00**



## TOUR INCLUDES

- Door to Door service
- 4 Nights half board
- No single room supplement
- Day excursions

## Marsham Court Hotel

- 3 Star
- Lift
- Entertainment
- Porterage

# Mystery Holiday

Monday 24th - Friday 28th March

Half Board 4 nights

**£625.00**

Single Room  
Supplement  
**£55.00**



## TOUR INCLUDES

- Door to Door service
- 4 Nights half board
- Day excursions

## Fantastic Hotel

- 3 Star
- Indoor Pool
- Rooms with Walk in Showers Available
- Popular holiday location
- Lift
- Porterage

# Cardigan Luxury Break

Sunday 6th - Thursday 10th April

Half Board 4 nights

**£646.00**

Single Room  
Supplement  
£65.00



## TOUR INCLUDES

- Door to Door service
- 4 Nights half board
- Day excursions to include Aberystwyth, Cardigan, Teifi Valley and Cenarth

## Cliff Hotel & Spa

- 4 Star
- 1 Hour FREE spa use
- 2 Nights entertainment
- Lift
- Porterage
- Tea & Coffee on arrival

# Norfolk (Spring on the Broads)

Monday 14th - Friday 18th April

Half Board 3 nights

**£645.00**

Single Room  
Supplement  
£100.00



## TOUR INCLUDES

- 4 Nights half board
- Bure Valley Railway
- Norfolk Broads cruise
- Holkam Hall
- Door to Door service

## Holiday Inn Norwich (City centre)

- 3 Star
- Ground floor rooms
- Porterage
- No lift

# Cornwall

Monday 28th April - Friday 2nd May

Half Board 4 nights

**£765.00**

Single Room  
Supplement  
£85.00



## TOUR INCLUDES

- Door to Door service
- 4 Nights half board
- Bodmin Railway
- St Ives
- Lost Gardens of Heligan
- Wheal Martyn clay works

## Esplanade Hotel Newquay

- 4 Star
- Porterage
- Indoor pool
- Lounge
- Lift

# Ireland 9 Day Tour

Friday 2nd - Saturday 10th May

Half Board 8 nights

**£1825.00**

Single Room  
Supplement  
£320.00



## TOUR INCLUDES

- Giants Causeway
- Derry Tour
- Coast Train Ride, Coleraine - Derry
- Bush Mills Distillery
- Lough Roe cruise
- Carrickfergus Castle

**Llanduno Bay Hotel**, 4 star, 1 night

**Stormont Hotel Belfast**, 4 star, 1 night

**Lodge Hotel Coleraine**, 3 star, 3 nights

**Radison Blu Athlone**, 4 star, 2 nights

**Ferrycarrig Hotel Wexford**, 4 star, 1 night

- Door to Door service

Prices are subject to change due to currency fluctuation, fuel prices and or unforeseen economic circumstances.

# Sidmouth

Saturday 17th - Wednesday 21st May

Half Board 4 nights

**£623.00**

Single Room  
Supplement

**£0.00**

5 ONLY



## TOUR INCLUDES

- Exmouth boat trip
- Door to Door service
- Budleigh Salterton
- Bicton Gardens
- River Exe cruise

## Bedford Hotel

- 3 Star
- Porterage
- Lift
- Walk in showers
- Hotel does not allow ride on scooters

# Isle of Wight

Monday 9th - Friday 13th June

Half Board 4 nights

**£745.00**

Single Room  
Supplement

**£00.00**

5 ONLY



## TOUR INCLUDES

- Ventnor Botanical Gardens
- Osbourne House
- Isle of Wight Steam Railway
- Door to Door service
- Whippingham Church
- Island tour

## Bourne Court Hotel Shanklin

- 3 Star
- Porterage
- Entertainment (1 night)

Prices are subject to change due to currency fluctuation, fuel prices and or unforeseen economic circumstances.

# York & Castle Howard

Friday 20th - Monday 23rd June

Half Board 3 nights

**£426.00**

Single Room  
Supplement  
£80.00



## TOUR INCLUDES

- Door to door service
- Fountains Abbey and Studley Royal Water Garden
- Castle Howard

## Queens Hotel

- 3 Star
- Central location
- Porterage
- Lounge

# Northumberland

Monday 30th June - Friday 4th July

Half Board 4 nights

**£675.00**

Single Room  
Supplement  
£100.00



## TOUR INCLUDES

- Bamburgh Castle
- Durham
- Alnwick Castle & Gardens
- Lindisfarne (Holy Island)
- Door to Door service

## Holiday Inn (Newcastle)

- 4 Star
- Lift
- Porterage
- Lounge

# Tall Ships Aberdeen & Balmoral

Saturday 19th - Thursday 24th July

Half Board 5 nights

**£808.00**

Single Room  
Supplement  
£180.00



## TOUR INCLUDES

- Tall Ships Event, City docks
- Fraserburgh day trip
- Balmoral Castle Gardens
- Door to Door service

**Carlise Station Hotel**, 3 star, 2 nights

**Cophorn Hotel Aberdeen**, 4 star, 3 nights

- City Centre location
- Portage
- Lounge

# Isle of Man

Wednesday 6th - Monday 11th August

Half Board 5 nights

**£816.00**

Single Room  
Supplement  
£90.00



## TOUR INCLUDES

- Door to door service
- 5 nights half board
- Manx Electric Railway
- Snaefell Mountain Railway
- I-O-M Steam Railway
- Manx Museum

- Miltown House & Gardens
- Coach travel

**Rutland Hotel (4 Nights)**

- 3 Star
- Restaurant / Bar
- Lounge
- Lift

Prices are subject to change due to currency fluctuation, fuel prices and or unforeseen economic circumstances.



# Kynren

Friday 15th – Monday 18th August

Half Board 3 nights

**£495.00**

Single Room  
Supplement  
£90.00



Kynren's evening blockbuster performances are ranked 5\*. Two thousand years of history myth and legend rush by in 90 minutes as we join young Arthur on his epic quest. Rebellions, wars, magic, majesty, celebration and heartache are vividly brought to ground shaking life in a dazzling outdoor theatre spectacular.

#### TOUR INCLUDES

- Door to door service
- Luxury Coach Travel
- Standard seating at show
- Tanfield Railway Durham (subject to opening)

#### Copthorne Newcastle

- Half board
- 4 Star
- Leisure facilities
- Poterage
- City Centre location
- Lift

# Perth (Scotland)

Sunday 7th - Saturday 13th September

Half Board 6 nights

**£960.00**

Single Room  
Supplement  
£135.00



#### TOUR INCLUDES

- Cruise lock Katrine & Afternoon Tea
- Scone Palace
- Black Watch Museum guided tour
- Battle of Bannockburn visitors centre guided tour
- Door to Door service

#### Hampton By Hilton Blackburn, 2 Nights

#### Salutation Hotel Perth, 4 Nights

- 2 Nights entertainment
- City Centre location
- Lift
- Lounge

# Lincoln

Monday 22th - Friday 26th September

Half Board 4 nights

**£650.00**

Single Room  
Supplement  
£70.00



## TOUR INCLUDES

- Tea & coffee on arrival
- Barnsdale Gardens
- International Bomber Command
- Belvoir Castle
- Door to Door service

## Olde Barn Hotel Grantham

- 3 Star
- Leisure facilities
- Porterage
- Gound floor rooms
- Lift
- Lounge

# Mystery Holiday

Monday 20th - Friday 24th October

Half Board 4 nights

**£625.00**

Single Room  
Supplement  
£70.00



## TOUR INCLUDES

- Door to Door service
- Day excursions
- Cathedral entry & tour

## Hotel with a difference

- Porterage
- Lifts

# Isle of Wight & Osbourne House

Monday 3rd - Thursday 6th November

Half Board 3 nights

**£662.00**

Single Room  
Supplement  
£XX.00



## TOUR INCLUDES

- Victorian Christmas
- Osbourne House
- Island tour
- Door to Door service

## Bourne Hall Hotel, Shanklin

- 3 Star
- Bar / Restaurant
- Posrterage

# Thursford Christmas Spectacular

Monday 5th - Wednesday 7th December

Half Board 2 nights

**£395.00**

Single Room  
Supplement  
£60.00



## TOUR INCLUDES

- Door to door service
- Luxury coach travel
- Thursford show tickets

## Dunston Hall 4 Star Hotel

- Restaurant / bar
- Lounge
- Half board
- Porterage

## Your contract with Chauffeurhire Coaches and Holidays Ltd

### 1. YOU PAY A DEPOSIT

When you make your booking you must complete a booking form, accepting on behalf of all your party the terms of the Fair Trading Agreement, and pay a deposit of £50 per person. All monies paid to us are held by us on your behalf until you receive our confirmation.

### 2. HOLIDAY INSURANCE

We recommend you take out insurance cover in the event of illness, personal injury or death between booking and departure and during your holiday. Although insurance is not compulsory, we strongly recommend cancellation insurance in case the unforeseen occurs after you have paid your final balance. If you elect to insure you must write the name and contact number of your insurance company (and policy number if applicable) on your booking form.

### 3. YOU PAY THE BALANCE

The balance of the fare must be paid via the office at least 4 weeks before the holiday departure date. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply cancellation charges set out in Paragraph 5 'If You Cancel Your Holiday'. If you book within 4 weeks of the departure date you must pay the full amount at the time of booking.

### 4. IF YOU CHANGE YOUR BOOKING

If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date we will do our utmost to make the changes, provided that written notification is received at our offices from the person who signed the Booking Form.

### 5. IF YOU CANCEL YOUR HOLIDAY

You, or any members of your party, may cancel your holiday at any time provided that the cancellation is made by the person signing the booking form and is communicated to us in writing via the office your booking. Alternatively, you have the right to transfer the booking to another person provided that they satisfy all the conditions applicable to the package as long as you give the Company at least seven days written notice of your intention to do so. Both you and the person to whom you transfer the booking will be responsible for payment of any outstanding monies,

**NOTE:** If the reason for cancellation is covered under the terms of an insurance policy, you may be able to reclaim these charges.e.g

### CANCELLATION SCALE

PERIOD PRIOR TO DEPARTURE	%CANCELLATION SCALE
PRIOR TO 42 DAYS	DEPOSIT
42-28 DAYS	30%
27-14 DAYS	45%
13-7 DAYS	60%
6-1 DAY	100%

### 6. IF YOU HAVE A COMPLAINT

If you have a complaint during your holiday, please inform, in the first instance the supplier of the service and then inform our driver/courier, or representative who will do his/her utmost to resolve the problem immediately. If the matter cannot be put right on the spot, you must notify us in writing within 28 days of the completion of your holiday and this must be sent to Chauffeurhire Coaches and Holidays Ltd.

### 7. STATUTORY AUTHORITIES

This brochure is issued subject to applicable Acts of Parliament and Government Regulations and the company reserves the right to modify itineraries to conform with requests from the competent authorities in the United Kingdom and any other sovereign state through which the tours run.

### 8. CONDITIONS OF CARRIAGE

When you travel on an aircraft, train or ship, the conditions of that carrier apply and are subject to National and International conditions which may limit or exclude liability. Your contract made under the terms of this Fair Trading Agreement is subject to English law and jurisdiction. The Public Service Vehicle (Conduct of Drivers, Conductors and Passengers) Regulations as amended 1990, apply to all coaches throughout any holiday in the UK.

### 9. OTHER TERMS

On all holidays you may not: (a) Bring

a pet or any other animal (other than Guide Dogs in the UK and Eire only and by arrangement.) (b) Play a radio or a cassette player on a coach (c) Smoke on board a coach. Chauffeurhire Coaches and Holidays reserves the unconditional right to refuse a booking or terminate a clients holiday in the event of unreasonable conduct which in Chauffeurhire Coaches and Holidays opinion is likely to cause damage, distress, danger or annoyance to other clients, employees, property or to any third party. If you are prevented from travelling or continuing your holiday by such a termination Chauffeurhire Coaches and Holidays responsibility for your holiday there upon ceases. Full cancellation charges will apply and Chauffeurhire Coaches and Holidays will be under no obligation for any refund, compensation or loss which you may incur. You are responsible for ensuring that you are at the correct departure point at the correct time, and we cannot be liable for any loss or expense suffered by passengers because of their late arrival at any departure point. Excursions are included in the price of most holidays and refunds cannot be made for passengers not wishing to go on these excursions. Admission fees to buildings, grounds etc. are not included in the price of the holiday unless otherwise stated in the brochure.

### 10. PASSPORTS

For all International holidays you will require a full and current 10 year British Passport. If you have any doubts about your status as a resident British subject or you do not hold a full British Passport, you must check with the Embassies or Consulates of the countries to be visited to confirm the passport or visa requirements needed in your particular circumstances. We cannot accept responsibility if passengers are not in possession of the correct travel documents.

### 11. HEALTH

Under normal circumstances most countries we visit on the tours in this brochure do not require visitors to be vaccinated. However, we will indicate any known vaccination or other health requirements where possible for each country to be visited. You are advised to check with your own doctor before traveling.

## **Our promise to you**

### **1. WE RESERVE YOUR HOLIDAY**

When you have ascertained that Chauffeurhire Coaches and Holidays Ltd has provisionally confirmed that they have available space on the holiday of your choice, a receipt will be forwarded to you normally within 3 weeks of receipt of your signed booking form and the contract is made between us when you receive this confirmation.

### **2. YOUR HOLIDAY PRICE**

Holiday prices include all coach travel, hotel accommodation and meals as specified in the holiday description and VAT at the current rate where applicable.

### **3. IF WE CHANGE YOUR HOLIDAY**

The arrangements for holidays in this brochure are made many months in advance and changes are sometimes unavoidable. Most of these changes are likely to be minor and we or our representatives will endeavor to keep you informed. However, where before departure we have to alter significantly an essential term of this contract, such as location of resort, quality of main hotel (not including single overnight hotels on touring holidays) or tour itinerary changes involving a destination being eliminated, we will notify you of the change as soon as possible. In such circumstances you will be given the following options: a) to accept changes to the contract b) to take a substitute holiday of equivalent or superior quality if we are able to offer you one; or c) to take a substitute holiday of a lower quality if we are able to offer you one and to recover from us the difference between the price of the original holiday and that of the substitute holiday; or d) to have repaid to you as soon as possible all the monies paid by you under this contract.

### **4. IF WE CANCEL YOUR HOLIDAY**

It is necessary for there to be a minimum number of passengers in order to operate a tour. In certain circumstances, therefore, we may have to cancel your holiday, and if this should occur we will return to you all the money you have paid to us, or offer you a suitable alternative. However, we will not cancel your holiday: (a) immediately prior to the departure date unless you have not paid for your holiday in full. (b) After the balance due date, except as a result of hostilities, political unrest or other circumstances amounting to force majeure. If we have to cancel your holiday at any time Chauffeurhire Coaches and Holidays Ltd is liable only

for any monies you may have paid to Chauffeurhire Coaches and Holidays Ltd at the time of cancellation and for compensation payments as detailed in paragraph 3 above.

### **5. WHAT HAPPENS TO COMPLAINTS?**

All complaints that are received are thoroughly investigated and customers are kept informed at each stage of the investigation. Sometimes the investigations can take time when awaiting a response from hoteliers. We can normally agree an amicable settlement of the few serious complaints we receive, if the complaint is found to be genuine.

### **6. ARBITRATION CONDITIONS**

Disputes arising out of, or in connection with, this contract which cannot be amicably settled, may (if the customer so wishes) be referred to arbitration under a special Scheme which, though devised by arrangements with the Confederation of Passenger Transport UK, is administered quite independently by the Travel Industry Arbitration Service. The Scheme (details of which will be supplied on request) provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. The Scheme does not apply to claims for an amount greater than £1,500 per person. There is also a limit of £7,500 per booking form. Neither does it apply to claims which are solely or mainly in respect of physical injury or illness. (There is a time limit of 9 months from the date of return). Please note that correspondence received between June and September may take us longer to respond to.

### **7. OUR RESPONSIBILITY TO YOU**

We accept responsibility for ensuring that all component parts of your holiday as described in this brochure are supplied to you to a reasonable standard. If any such part is not provided in the advertised manner, we will pay you reasonable compensation unless the non provision was due to circumstances which we could not predict and which were beyond our control such as adverse weather, change in schedules since going to press, road or traffic conditions or the matters referred to in paragraph 4 (b) above. (i) Please remember that some amenities (eg. hotel lifts, swimming pools etc) require servicing and cleaning and may not therefore be available at all times. Some services may be affected by weather conditions and their availability is entirely at the discretion of the provider

of the service. Entertainment (particularly live entertainment) provided by hotels is frequently subject to demand and its nature and/or frequency may be varied if there is lack of demand or insufficient numbers staying in the hotel. (ii) Some excursion itineraries include the use of ferries and other forms of transport which can be affected by inclement weather, and may have to be canceled or arrangements changed. Whenever possible a suitable alternative excursion will be offered. (iii) The published running times of services are estimates only and we will not be liable for any loss (howsoever caused) arising from delay or failure to operate services in accordance with published timings.

### **8 . PERSONAL INJURY**

Our suppliers (such as hotels, transport provider and attraction venues) have their own booking conditions or conditions of carriage, together with their public liability insurance. These conditions are binding between you and the supplier. In respect of any injury or loss suffered on third party property, you should contact the respective supplier

### **9 . PERSONAL INJURY**

(Unconnected with arrangements made by us) Where appropriate and subject to our reasonable discretion, we will afford general assistance to clients who through misadventure suffer illness, personal injury or death whilst traveling on Chauffeurhire Coaches and Holidays arising out of an activity which does not form part of the advertised itinerary nor part of an excursion offered through the company, and which is the responsibility of a third party.

### **10. DO I NEED TRAVEL INSURANCE ?**

We strongly advise all our customers to take out travel insurance to cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. You do not need to take out our travel insurance but you should have insurance, If you do not have adequate insurance and require our assistance whilst on holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers.



# Notes

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**The Coach Stop**  
1 Hounds Road  
Chipping Sodbury  
BS37 6EE

Tel: 01454 319047

Email: [info@chauffeurhireplus.co.uk](mailto:info@chauffeurhireplus.co.uk)

**Web: [www.chauffeurhireplus.co.uk](http://www.chauffeurhireplus.co.uk)**

**“Better to see something once,  
than hear about it a  
thousand times”**

